

Systems of Hope Evaluation Updates

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Comments & Suggestions? Contact
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WELCOME

Welcome to the first issue of Systems of Hope Evaluation Updates! In order to keep making services better for families involved with Systems of Hope services, it is important to let the community know how the program is doing on a regular basis. We developed this newsletter to serve that purpose. We also want this newsletter to be family and youth-friendly, so please let us know how we can make it better.

If you're receiving services through the Systems of Hope, chances are you've heard about the Evaluation Team. We are made up of staff from DePelchin Children's Center, and we are contracted with Systems of Hope to evaluate the project.

One of the Evaluation Team's major tasks for the project is to recruit families for the "National Evaluation. Outcome Study." If you enroll in the study, someone interviews you and your child about every six months and asks how things are going with your child and family. Many of you may already be participating in the study and are familiar with members of the Team coming to your home or school with a laptop to interview you.

In addition to the National Evaluation, which compares how Harris County families are doing in with the rest of the country, we also have a local evaluation component. Looking in depth at local issues related to children's mental health in Harris County can help our community improve the quality of SOH, and to advocate for better services for all families.

Evaluation Outcome Study

Families enrolled in the Outcome Study	44
Families enrolled in the SOH Program	59
Study Participation Rate	74.6 %

If you are not enrolled in the Outcome Study, there may be other ways you can be involved in evaluation. Your Care Coordinator may ask if it's okay for an Evaluation Team member to observe one of your Wraparound meetings. Or you may be asked to provide your opinions on Wraparound. Participating in evaluation activities is always voluntary.

No matter what your level of participation in evaluation activities, we hope that you enjoy the first edition of our newsletter. Future editions will provide you with more information about what families and youth are saying about SOH and the services they have been receiving.

Meet the Evaluation Team



Members of the Evaluation Team with the DePelchin Care Team

Youth Voice

What are youth saying about Wraparound?

After each Wraparound Meeting with your Care Team, everyone at the meeting should have a chance to fill out a Wraparound Satisfaction Survey. So far, 65 youth surveys have been turned in. Here is what some youth have said so far:

- 87% of youth report that what they say is important in making their Care Plan
- 86% of youth report that they are comfortable saying what they think at meetings even if it is different from other people
- 92% of youth report they were happy with their meetings
- 68% of youth report that everyone who was needed at the meeting was there



WANTED: YOUR OPINIONS

SOH offers Family Enrichment Time on the second Saturday of every month. On November 10, your Evaluation Team will be hosting this event to let you know other ways you can be involved with the evaluation of Systems of Hope and mental health services for children in Harris County.