

**HARRIS COUNTY REGIONAL RADIO
713-755-6037**

Overview of Wireless Data Network Services

Harris County only provides Agencies mobile data connection services and support as follows.

1. ZCLIENT 32 Client Software:

Harris county provides to the customers Free no charge the Harris County version of the Zclient 32 Law enforcement mobile data terminal software.

2. Law enforcement databases connection:

As a authorized MDT user your agency will be allowed access to the following Law enforcement databases;

- TCIC
- NCIC
- SETCIC
- Texas DPS DL & MVD records
- Other states DL & MVD records
- DOT Hazmat information

3. Internet access (aircards only):

Internet will be allowed to all your units, through the Harris County Network. Although Harris County does provide some site blocking and Monitoring, The proper use of Internet services and officer conduct is the responsibility of the Agency.

4. Harris County list of approved Wireless carriers:

It is the responsibility of the agency to contact and make arrangements for purchasing aircards.

- Verizon - Amy Gorman 281-380-1167 / Larry Ewert 281-757-5232
- Cingular - Rob Walker 713-295-0150
- Sprint - Leroy Graham 281- 808-9796

5. AVL GPS services:

All GPS equipment will be purchased by the agency use the equipment and can be used by Zclient or CAD software. Any extra hardware and software for AVL tracking can be purchased by the agency at additional costs. This hardware and software must be purchased through a third party vendor.

6. MDT Administration & training classes:

Agencies are required to appoint one person as the MDT administrator. That MDT administrator will be responsible for all training, support, programming , and installation of Agency aircard hardware and software. All MDT administrators are required to attend a 4 hour training Class provided by Harris County this class is **Free of charge**. Classes run once a month and are held here at 2500 Texas Ave from 9:00am - 12 noon, third Thursday of every month. Call or email the Data Network Coordinator to registrar 713-755-2604.

7. Aircards installation Service:

All aircards and airtime service fees are set by Wireless carriers. Purchase of aircards and airtime service charge is the responsible of the customer, Harris county doesn't not sell or replace aircards.

8. Harris county Monthly Airtime Charge:

As per the Interlocal agreement signed by the customer, there is a **monthly airtime charge\$7.50 per unit** on the system. This charge is set by the ILA.

9. Hardware Installation (computers, mounts, antennas):

All hardware installations can be provided by Harris county, but must be scheduled in advance. Call 713-755-6037 and ask for Installations department.

10. Anti virus security protection software:

Harris county provides Norton antivirus software and updates free.

11. Netmotion Client mobility Software: New users ONE TIME License Fee\$87.25

Harris County use's the netmotion Mobility XE is a software-only Mobile Virtual Private Network (Mobile VPN) that provides secure, continuous remote access to network resources and applications from mobile devices over any wired or wireless IP-based network.

Data network coordinator Contact: Johnny Ontiveros 713-755-2604

Harris County does not Sell or lease Computers, MDT's, Air cards, Printers, Software, VRM modems.